

**ORDER
ONLINE**
PURE.CO.UK

Pure.

Made for you.

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SOME USEFUL POINTS ABOUT OUR ONLINE ORDERING SERVICE

What time do you deliver between?

Monday - Friday from 7:30am to 4:30pm. We can deliver later during the week or on Saturday/Sunday with advanced notice. Please contact deliveryteam@pure.co.uk and we will do our best to help.

What's the minimum order?

£35 including VAT. Please note that all menu prices are shown exclusive of VAT. VAT will be added during the ordering process.

Is there a minimum order for collection?

Minimum online order for collection is £5.00 including VAT.

Are there delivery charges?

Please see the full list of post codes and delivery charges.

What if my post code isn't on the list?

If you are in the London area and your postcode is not on our list, please email deliveryteam@pure.co.uk and we will happily provide you with a quote for delivery.

Can I send my delivery to a different address?

If there is a different delivery address to your registration address, you can also enter this when you place an order.

Can I pay by credit card?

Yes!! We take all major credit cards including American Express.

Can I order over the phone?

Everything must be ordered online.

When do I get an invoice?

Once you have placed the order, you will immediately be sent an invoice for your records. This invoice needs to be forwarded to your accounts department who we will liaise with for payment.

How do I set up a credit account?

Please tick 'Consider me for a credit account' during your registration and we will be in touch with the details. You can place your first order online using a debit or credit card.

Can I set my delivery time?

Of course. That's all part of the service. We aim to be with you no more than 20 minutes before the delivery is due, although we target being with you 5-10 minutes before your delivery time.

What happens if I want to cancel my order?

You'll need to email the deliveryteam@pure.co.uk by 3pm the working day before the order is due. If it is a same-day delivery we cannot accept any cancellations or amendments.

What do I do if I want to change/amend my order?

You will need to make these by 3pm on the working day before the delivery date. We do not accept same day cancellations or amendments. All amendments must be confirmed by e-mailing deliveryteam@pure.co.uk.

Can I make adjustments to the menu?

Unfortunately, because of the quantity of orders we make every day we are unable to make adjustments. However, if you have any questions about our menu please email us at deliveryteam@pure.co.uk.

How soon can I have my order?

You can order as far in advance as you want. If you have a meeting next month, you can order now! For same-day orders, if you order before 10:00am, we have a two-hour delivery time. So if you order by 10:00am, we can get your food to you for a 12 o'clock meeting. If you order after 10:00am, we will get your food to you within three hours.

Do you come and collect the wooden boxes?

We no longer collect our wooden and cardboard boxes after your delivery. They are biodegradable and recyclable, please re-use or dispose of them responsibly.

How does the food look?

Like the photos of course! We individually wrap and label our flatbreads and wraps so that you can hygienically select who receives which option.

**ORDER ONLINE FROM YOUR LOCAL PURE AT
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Post Code	Charge	Pure
E1 1, 2, 5, 6, 7	£2.00	Gracechurch Street
E1 3, 4, 9	£2.00	Moorgate
E1 6, 8, W	£2.00	Philpot Lane
E2	£2.00	Moorgate
E8	£6.00	Moorgate
E14	£2.00	Canary Wharf
E16	£10.00	Philpot Lane
E98	£6.00	Philpot Lane
EC1 M, R, V, Y	£2.00	Moorgate
EC1 N, A	£2.00	Bank
EC2 N	£2.00	Gracechurch Street
EC2 A, M, R, Y	£2.00	Moorgate
EC2 P, V	£2.00	Bank
EC3	£2.00	Philpot Lane
EC4 A, M	£2.00	Bank
EC4 N, P, R, V, Y	£2.00	Philpot Lane
N1 6, 7	£2.00	Moorgate
N1 0, 1, 2, 3, 4, 5, 8, 9	£2.00	Camden High St
N1 C	£2.00	Camden High St
N4	£2.00	Camden High St
N5	£2.00	Camden High St
N6	£2.00	Camden High St
N7	£2.00	Camden High St

Post Code	Charge	Pure
N8	£2.00	Camden High St
N15	£6.00	Camden High St
N17	£10.00	Camden High St
N19	£2.00	Camden High St
NW1 0, 1, 2, 3, 4, 7, 8, 9	£2.00	Camden High St
NW1 5, 6	£2.00	Marylebone
NW2	£6.00	Camden High St
NW3	£2.00	Camden High St
NW5	£2.00	Camden High St
NW6	£2.00	Camden High St
NW8	£2.00	Marylebone
NW10	£6.00	Marylebone
NW11	£6.00	Marylebone
SE1	£2.00	London Bridge St
SE5	£6.00	London Bridge St
SE11	£2.00	Nova Victoria
SE15	£6.00	London Bridge St
SE16	£6.00	London Bridge St
SE17	£6.00	London Bridge St

Post Code	Charge	Pure
SW1 A, Y	£2.00	Covent Garden
SW1 E, H, P, W, X, V	£2.00	Nova Victoria
SW2	£6.00	Nova Victoria
SW3	£6.00	Nova Victoria
SW4	£6.00	London Bridge St
SW5	£6.00	Marylebone
SW6	£6.00	Nova Victoria
SW7	£6.00	Nova Victoria
SW8	£6.00	Nova Victoria
SW9	£6.00	Nova Victoria
SW10	£6.00	Nova Victoria
SW11	£6.00	Nova Victoria
W1 A, D, G, P, T, W	£2.00	Fitzrovia
W1 B, C, F, J,	£2.00	Soho
W1 R, S, V, X, Y	£2.00	Soho
W1 H, K, M, N, U	£2.00	Marylebone
W2	£2.00	Marylebone
W3, 4, 6, 8, 10, 11, 12, 14	£6.00	Nova Victoria
W9	£6.00	Marylebone
WC1, A, B, N, R, V, X	£2.00	Covent Garden
WC1 E, H	£2.00	Fitzrovia
WC2	£2.00	Covent Garden

Please note that these charges are valid as of 1st January 2018 but may be subject to change without notice
For postcodes not on the list please email deliveryteam@pure.co.uk