

**ORDER
ONLINE**
PURE.CO.UK

Pure.

**DELICIOUSLY GOOD
REFRESHINGLY FAST**

SOME USEFUL POINTS ABOUT OUR ONLINE ORDERING SERVICE

What time do you deliver between?

Monday - Friday from 7:30am to 4:30pm. We can deliver later during the week or on Saturday/Sunday with advanced notice. Please contact deliveryteam@pure.co.uk and we will do our best to help.

What's the minimum order?

£35 including VAT. Please note that all menu prices are shown exclusive of VAT. VAT will be added during the ordering process.

Is there a minimum order for collection?

Minimum online order for collection is £5.00 including VAT.

Are there delivery charges?

Please see the full list of post codes and delivery charges.

What if my post code isn't on the list?

If you are in the London area and your postcode is not on our list, please email deliveryteam@pure.co.uk and we will happily provide you with a quote for delivery.

Can I send my delivery to a different address?

If there is a different delivery address to your registration address, you can also enter this when you place an order.

Can I pay by credit card?

Yes!! We take all major credit cards including American Express.

Can I order over the phone?

Everything must be ordered online.

When do I get an invoice?

Once you have placed the order, you will immediately be sent an invoice for your records. This invoice needs to be forwarded to your accounts department who we will liaise with for payment.

How do I set up a credit account?

Please tick 'Consider me for a credit account' during your registration and we will be in touch with the details. You can place your first order online using a debit or credit card.

Can I set my delivery time?

Of course. That's all part of the service. We aim to be with you no more than 20 minutes before the delivery is due, although we target being with you 5-10 minutes before your delivery time.

What happens if I want to cancel my order?

You'll need to email the deliveryteam@pure.co.uk by 3pm the working day before the order is due. If it is a same-day delivery we cannot accept any cancellations or amendments.

What do I do if I want to change/amend my order?

You will need to make these by 3pm on the working day before the delivery date. We do not accept same day cancellations or amendments. All amendments must be confirmed by e-mailing deliveryteam@pure.co.uk.

Can I make adjustments to the menu?

Unfortunately, because of the quantity of orders we make every day we are unable to make adjustments. However, if you have any questions about our menu please email us at deliveryteam@pure.co.uk.

How soon can I have my order?

You can order as far in advance as you want. If you have a meeting next month, you can order now! For same-day orders, if you order before 10:00am, we have a two-hour delivery time. So if you order by 10.00am, we can get your food to you for a 12 o'clock meeting. If you order after 10.00am, we will get your food to you within three hours.

Do you come and collect the wooden boxes?

We no longer collect our wooden and cardboard boxes after your delivery. They are biodegradable and recyclable, please re-use or dispose of them responsibly.

How does the food look?

Like the photos of course! We individually wrap and label our flatbreads and wraps so that you can hygienically select who receives which option.

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Postcode	Charge	Pure Shop
E1 1, 2, 3, 4, 5, 6, 7, 8, 9, W	£2.95	Philpot Ln
E2	£2.95	Philpot Ln
E5	£6.00	Moorgate
E8	£6.00	Philpot Ln
E9	£6.00	Moorgate
E10	£2.95	Moorgate
E14	£2.95	Cheapside
E16	£10.00	Philpot Ln
E98	£2.95	Philpot Ln
EC1A, N	£2.95	St. Bride
EC1M, R	£2.95	Cheapside
EC1V, Y	£2.95	Moorgate
EC2A, M, Y	£2.95	Moorgate
EC2N	£2.95	Philpot Ln
EC2P, R, V	£2.95	Cheapside
EC3 V	£2.95	Gracechurch St
EC3A, M, R	£2.95	Philpot Ln
EC4 N, V	£2.95	Gracechurch St
EC4A, M, V, Y	£2.95	St. Bride
EC4P, R	£2.95	Philpot Ln
N1 0, 1, 2, 3, 4, 5, 8, 9, C	£2.95	Camden High St
N1 6, 7	£2.95	Moorgate
N2	£20.00	Camden High St
N4	£2.95	Camden High St
N5	£2.95	Camden High St
N6	£2.95	Camden High St
N7	£2.95	Camden High St

Postcode	Charge	Pure Shop
N8	£2.95	Camden High St
N15	£6.00	Camden High St
N17	£10.00	Camden High St
N19	£2.95	Camden High St
NW1 0, 1, 2, 3, 4, 6, 7, 8, 9	£2.95	Camden High St
NW1 5, 6	£2.95	Baker St
NW2	£6.00	Camden High St
NW3	£2.95	Camden High St
NW5	£2.95	Camden High St
NW6	£2.95	Camden High St
NW8	£2.95	Baker St
NW10	£6.00	Baker St
NW11	£6.00	Baker St
SE1	£2.95	London Bridge St
SE4	£2.95	London Bridge St
SE5	£6.00	London Bridge St
SE11	£2.95	Victoria St
SE14	£6.00	London Bridge St
SE15	£6.00	London Bridge St
SE16	£6.00	London Bridge St
SE17	£6.00	London Bridge St
SW1A, Y	£2.95	Beak St
SW1E, H, P, V, W, X	£2.95	Victoria St
SW2	£6.00	Victoria St
SW3	£6.00	Victoria St
SW5	£6.00	Baker St
SW6	£6.00	Victoria St
SW7	£6.00	Victoria St

Postcode	Charge	Pure Shop
SW8	£6.00	Victoria St
SW9	£6.00	Victoria St
SW10	£6.00	Victoria St
SW11	£6.00	Victoria St
W1A, D, G, P, T, W	£2.95	Goodge St
W1B, C, H, K, M, N, R, U, X, Y	£2.95	Baker St
W1F, J, S	£2.95	Beak St
W1V	£2.95	Shaftesbury Ave
W2	£2.95	Baker St
W3	£6.00	Victoria St
W4	£6.00	Victoria St
W6	£6.00	Victoria St
W8	£6.00	Victoria St
W9	£6.00	Baker St
W10	£6.00	Baker St
W11	£6.00	Victoria St
W12	£6.00	Victoria St
W14	£6.00	Victoria St
WC1E, H	£2.95	Goodge St
WC1A, B, N, R, V, X	£2.95	High Holborn
WC2A, B, R	£2.95	High Holborn
WC2E, H, N	£2.95	Shaftesbury Ave

**Please note that these charges are valid as of 1st January 2019 but may be subject to change without notice
For postcodes not on the list please email deliveryteam@pure.co.uk**